

Privacy Policy

Effective Date: 4/14/2026

Welcome to **Peifer Bros. LLC DBA Keystone Kommunities** (“company,” “we,” “us,” or “our”). We respect your privacy and are committed to protecting it through this Privacy Policy.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit <http://keystonekommunities.com/> or use our **Keystone Text Updates** (the “Services”). By accessing or using our website or Services, you agree to this Privacy Policy.

This policy is intended to comply with applicable privacy laws and relevant U.S. federal laws, as well as CTIA guidelines. To report concerns or violations, contact us using the provided information.

1. Information We Collect

While on our website, using our Services, through online applications, maintenance requests, showing requests, Tenant Web Access registration, site reservations, or general informational request forms we may collect information to better serve you. Any additional information you provide helps us improve our services and provide better support.

We may collect the following categories of information:

- a. Personal Information:** Information that can identify you, such as email address, phone number, mailing address, etc.
 - b. Automatically Collected Information:** When you access our Services, we may automatically collect IP address, browser type and version, device information, pages visited and time spent, referring URLs, cookies and similar tracking technologies.
 - c. Information from Third Parties:** We may receive information from payment processors, analytics providers, advertising or marketing partners, social media platforms (if you connect them)
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2. How We Use Your Information

We use the information we collect to:

- Provide and operate our Services
- Process transactions

- Deliver text messages and updates related to our services.
 - Respond to your inquiries and provide customer support.
 - Send alerts, communication about community news, urgent notifications, events, and other content.
 - Improve functionality and user experience
 - Detect, prevent, and address fraud or security issues
 - Comply with legal obligations
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3. Texting Service Content

Messages may include alerts, communication about community news, urgent notifications, events, and other content. Standard messaging rates may apply. Message frequency will vary.

You can opt out of our messages at any time by replying "STOP" to a message. Reply "HELP" for more information.

4. Website Cookies and Tracking Technologies

We use cookies, web beacons, and similar technologies to:

- Enable core website functionality
- Analyze usage and performance
- Personalize content and ads

You can control cookies through your browser settings. Disabling cookies may affect certain features.

5. Disclosure of Your Information and Data Security

We may share your information:

- With service providers who assist in operations
- To comply with legal obligations or court orders
- To protect our rights, property, or safety
- In connection with a business transfer (merger, sale, etc.)

We do **not** sell or share personal information for monetary consideration.

We implement reasonable administrative, technical, and physical safeguards to protect your information. However, no method of transmission over the internet is 100% secure. We cannot guarantee the absolute security of your information.

6. Third-Party Links

Our Services may contain links to third-party websites. We are not responsible for the privacy practices or content of those sites.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our data practices or legal requirements. Updates will be posted on this page with a revised “Effective Date.” Your continued use of the Service after such change constitutes your acceptance of the revised Privacy Policy.

8. Contact Us

If you have questions or concerns about this Privacy Policy or our data practices, contact us at:

Email: info@keystonecommunities.com

Phone: (717) 522-1060

Address: PO Box 247
Silver Spring, PA 17575