

Terms of Service

Effective Date: 4/14/26

Welcome to **Peifer Bros. DBA Keystone Kommunities** (“company,” “we,” “our,” or “us”). By accessing our website or using **Keystone Text Updates** (the “Service”), you agree to be bound by these Terms of Service (“Terms”). Please read these terms carefully before using our service. If you do not agree to these Terms, you may not use the Service.

1. Service Description

Our service allows you to receive and send text messages to and from a designated text number. These messages may include alerts, communication about community news, urgent notifications, events, and other content.

2. Eligibility

You must be at least **18 years old** to use the Service. By using the Service, you represent and warrant that you meet this requirement and have the legal capacity to enter into these Terms.

3. Consent to Receive Text Messages

While on our website, using our Services, through online applications, maintenance requests, showing requests, Tenant Web Access registration, site reservations, or general informational request forms, you consent to receive text messages from us. Message and data rates may apply. Message frequency will vary. You can opt out anytime by replying "STOP" to a message or reply "HELP" for more information.

Our service complies with CTIA guidelines. Report concerns to us.

4. Use of the Service

You agree to use the Service only for lawful purposes and in compliance with all applicable federal, state, and local laws. You agree not to:

- Use the Service for any illegal or unauthorized purpose
 - Violate the rights of others
 - Attempt to gain unauthorized access to the Service or its systems
 - Interfere with or disrupt the Service, servers, or networks
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5. Privacy

We respect your privacy and use your information only to provide the service. For details, see our Privacy Policy.

6. Accounts

If the Website, Service or a third-party link requires you to create an account, you are responsible for safeguarding your account credentials and for all activity that occurs under your account. You agree to notify us immediately of any unauthorized use or suspected security breach.

7. Content

User Content

You retain ownership of any content you submit, post, or upload through the Website or Service (“User Content”). By submitting User Content, you grant the company a non-exclusive, worldwide, royalty-free license to use, reproduce, display, distribute, and modify such content solely for the purpose of operating and improving the Service.

Service Content

Messages may include alerts, communication about community news, urgent notifications, events, and other content.

All content provided by us, including text, images, logos, trademarks, and software, is owned by or licensed to Keystone Kommunities and is protected by intellectual property laws. You may not use our content without our prior written permission unless otherwise permitted by law.

8. Prohibited Content

You agree not to submit or share content that:

- Is unlawful, defamatory, abusive, or harmful
 - Infringes on intellectual property or privacy rights
 - Is fraudulent, misleading, or deceptive
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9. Termination

We may suspend or terminate your access to the Service at our discretion, with or without notice, if we believe you have violated these Terms or if your use of the Service poses a legal, security, or operational risk.

10. Support

Contact us at info@keystonecommunities.com for assistance.

11. Disclaimer of Warranties

To the fullest extent permitted under Pennsylvania law, the Website and Service is provided **“as is” and “as available,”** without warranties of any kind, whether express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

12. Limitation of Liability & Indemnification

To the maximum extent permitted by applicable law, the company shall not be liable for any indirect, incidental, consequential, special, or punitive damages arising out of or relating to your use of, or inability to use, the Website, Service or third-party links.

You agree to defend, indemnify, and hold harmless the company, its officers, directors, employees, and agents from and against any claims, liabilities, damages, losses, and expenses arising out of your use of the Website, Service or third-party links or your violation of these Terms.

13. Changes to These Terms

We may update these Terms from time to time to reflect changes in our Website, Service, or applicable laws. Any changes will be effective when posted. Your continued use of the Service after the updated Terms are posted constitutes your acceptance of the revised Terms.

14. Governing Law and Venue

These Terms shall be governed by and construed in accordance with the laws of the **Commonwealth of Pennsylvania**, without regard to its conflict of law principles.

You agree that any legal action or proceeding arising out of or relating to these Terms or the Service shall be brought exclusively in the state or federal courts located within the Commonwealth of Pennsylvania, and you consent to the personal jurisdiction of such courts.

15. Contact Information

If you have any questions about these Terms, please contact us at:

Email: info@keystonecommunities.com

Address: PO Box 247
Silver Spring, PA 17575